# CITY OF GLENBURN UTILITY HOOKUP APPLICATION

DATE:	
NAME:	
SPOUSE:	No. of occupants
STREET ADDRESS:	
HOUSE OWNER:	
PHONE # & NAME	
PHONE#& NAME	
WORK PHONE	NAME
WORK PHONE	NAME
PETS: # of dogs	# of cats

We request a copy of your current driver's license or ID.

UTILITY HOOKUP DEPOSIT \$200.00 Paid with check #or \_\_\_\_\_ cash \_\_\_\_\_

Please keep your receipt when you pay deposit. You will get this back when you leave Glenburn. If we update our computer system, the deposit will not show up.

Utility bills will be mailed around the 25<sup>th</sup> of the month. The money is due by the 10<sup>th</sup> of following month.

Received "Welcome to City of Glenburn" letter

Signature:		



Phone (701) 362-7544

Welcome to the City of Glenburn!

The City of Glenburn is in Renville County, Population approx. 400

The City has a 5 Member Council and a 3 Member Park Board:

Eric Mayor 701-626-1433 Dianne Hensen 362-7437 Dave Hoff- 362-7939 Dustin Dewbre -405-404-6203 Chris Shilken - Tim Zeltinger, Park Board Pres. 701-720-3008 Jaimie Haugle Cayla Burton

The city has three employees: Donna Zeltinger, City Auditor, Cemetery Clerk & Park Board Secretary. Office 362-7544 or Home701- 721-3007 Rose Miltenberger - Deputy Auditor 701-214-5466 Daryl Dotson - 701-240-7397

Council meetings are held every first Monday of each month (unless otherwise posted) at 6:30 PM at City Hall. All meetings are open to the public; however, if you have an issue to address you must fill out a form at City Hall one week prior to the meeting to have your issue placed on the meeting agenda.

Your water meter will be read monthly, and bills will be sent out by the 26<sup>th</sup> of each month. You will be billed for your water usage, sewer, and garbage pick-up on one bill.

All bills are due by the 10<sup>th</sup> of the following month with the 22<sup>nd</sup> of the month as the last date. After the 22<sup>nd</sup> a late fee of \$25.00 and a I h % interest will be charged to the account. If two months are in arrears, shut off will take place. The customer is required to pay a non-refundable reconnect fee of \$200.00 plus any delinquent water bill to have the water turned back on. Water will not be turned back on after 5pm weekdays or on weekends.

For your convenience there is a drop off box under the east window by the City Hall front door for cash or check payments. Online bill payment may be made at <u>www.govcard.org/glenburn-nd</u> or we can take debit and credit cards in the office.

GARBAGE PICKUP IS EVERY THURSDAY MORNING. Have garbage to the curb by 6:30 AM to insure pick-up. Authorized containers (trash cans) must not exceed 32 gallons; if bigger they will not be picked up by the garbage collectors.

City ordinance requires that all dogs within the City have a current rabies vaccine and City license, due yearly. The City license is \$6.00 for a spayed or neutered dog or \$12.00 for non-spayed or non-neutered dog. All dogs must be leashed and on your own property at all times. Any dog found running at large within the City limits is subject to be impounded and owners will be fined. The City Ordinance does not allow "Pit Bulls" (or members of the "Pit Bull" Family); Rottweiler or Doberman Pinschers or any mixed breeds with these in them; dangerous or vicious animals of any kind, (to include reptiles), in the city limits. Only two dogs are allowed per household; four pets total.

The Pet Vet, Dr. Sharon Tafelmeyer, is in Glenburn at the Senior Citizen's Club parking lot every fourth Thursday from 2:30 to 4:30 PM to offer convenient full veterinary services to the residents of Glenburn. <u>Ph. # 720-8387 Call for an appointment</u>.

Building permits are required for all new construction as well as demolition of old structures. Permits for sheds, fences and deck construction are also required. Applications are available at City Hall. Permits are \$5.00.

The City has a contract with Renville County Sheriff's Department to have a county Deputy reside in town to serve our policing needs. If you have an emergency call 911, otherwise, call the Renville County Sheriff's Department at 756-6386.

In the winter, all vehicles that are not operated daily must be kept off streets for proper snow removal. All vehicles not licensed for 30 days must be removed from the city.

Enjoy your stay in Glenburn. If you have any questions or concerns, please call City Hall at 362-7544; our office hours are 8 AM to 2 PM Monday through Friday. Glenburn City Hall • 215 Main Street ° P.O. Box 97 • Glenburn, ND 58740-0097 • E-mail <u>city@srt.com</u>

## APPENDIX A

## UTILITY HOOKUP AND CONNECTION FEE

Cost for each new single dwelling unit to hook sewer up to the City main: \$75.00

Cost for each new single dwelling unit to hook water up to the City main: \$75.00

Sewer permits and inspection fee's for residential or commercial buildings or industrial buildings: \$75.00

Charges for turning water off or on from the City curb stops when requested by individuals: \$10.00

Utility connection fee for new residents payable with first utility bill or earlier: \$200.00 as of May 6<sup>th</sup>, 2025. The utility fee will be refunded when the customer requests to close the account. If the account is not current, the fee will be used to pay on the account. The remaining deposit will be returned to the customer, if the new address is giving for the account.

If a customer has a delinquent bill according to "Appendix B", and the City turns the water off, the customer is required to pay \$200.00 to have the water turned back on.

## APPENDIX B

Policy on Utility Bills and Payments 20-21<sup>st</sup> of each month: Water Meters are read

21-26<sup>th</sup> of each month: Auditor sends out utility bills

10<sup>th</sup> of the following month: Utility payments are due at City Hall

11-19<sup>th</sup> of the following month: Payment is late, but no late fee or finance charge will be administered. (This is a grace period if you need extra time to pay the bill.)

21-31<sup>st</sup> of the following month: finance charge of 1.5% on unpaid balance will be added on to the account as well as a twenty five dollar(\$25.) late fee. The City has the authority to turn the water off until the account is PAID IN FULL. There is a two hundred dollar(\$200.) reconnect fee if the water is turned off at the curb. This must be paid as well as the account balance to have the water turned back on.

## The change in this policy is effective immediately upon this notice! Since April 2016

## Example:

By April 21<sup>st</sup> the water readings are read. By the 26<sup>th</sup> of April the bills are sent out. On May 10<sup>th</sup> the bills are due; from May 11-19<sup>th</sup> you have a grace period; after the 21<sup>st</sup> of May you will have a finance charge of 1.5% added to the balance as well as a \$25 late fee. The City will then send a shut off notice that water will be turned off. If you do not pay the bill by the date stated on the shut off notice the water is turned off and there will be a \$200 non-refundable re-connect fee added to the account. Water will not be turned until all past due bills, finance charges, late fee and re-connect fee is paid.